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Defendant National Merchant Center, Inc. ("Defendant"), hereby answers the First Amended Complaint ("FAC") filed by Receiver Thomas W. McNamara ("Plaintiff" or "Receiver"). Except as expressly admitted herein, NMC denies any and all allegations set forth in the FAC. NMC further answers the numbered paragraphs in the FAC as follows:

AS TO THE OVERVIEW

- 1. NMC admits that, in 2019, the CFPB sued several companies that provided services related to student loans. NMC lacks knowledge or information sufficient to form a belief as to the truth of the remaining allegations set forth in Paragraph 1 of the FAC, and, on that basis, denies those allegations.
- 2. NMC admits that it provided payment processing services to several of the companies in its capacity as an Independent Sales Organization. NMC admits that Defendant Jimmy Lai and his company, Defendant Swift Payments, were NMC's primary point of contact with the companies. Except as expressly so admitted, NMC denies the allegations set forth in Paragraph 2 of the FAC.
- 3. NMC admits that in its role as an Independent Sales Organization, its services included assisting merchants (including the companies sued by the CFPB with which it contracted) to have the ability to process consumer payments through credit card networks. Except as expressly so admitted, NMC denies the allegations set forth in Paragraph 3 of the FAC.
 - 4. NMC denies the allegations set forth in Paragraph 4 of the FAC.
 - 5. NMC denies the allegations set forth in Paragraph 5 of the FAC.
- 6. NMC admits the allegations set forth in Paragraph 6 of the FAC that the Court ordered a freeze of all the assets belonging to certain companies and their principals and appointed Plaintiff as the Receiver for companies that met certain criteria. Except as expressly so admitted, NMC denies the allegations set forth in Paragraph 6 of the FAC.
 - 7. NMC denies the allegations set forth in Paragraph 7 of the FAC.

- 8. NMC denies the allegation that the declaration submitted to the Court by Jimmy Lai was false. NMC lacks knowledge or information sufficient to form a belief as to the truth of the remaining allegations set forth in Paragraph 8 of the FAC, and, on that basis, denies those allegations.
 - 9. NMC denies the allegations set forth in Paragraph 9 of the FAC.

AS TO PARTIES

- 10. NMC admits the allegations set forth in Paragraph 10 of the FAC.
- 11. NMC admits the allegations set forth in Paragraph 11 of the FAC.
- 12. NMC admits that Shih-Hao Lai aka Jimmy Lai is an individual who resides in Santa Ana, California. Except as expressly so admitted, NMC denies the allegations set forth in Paragraph 12 of the FAC.
 - 13. NMC admits the allegations set forth in Paragraph 13 of the FAC.
- 14. NMC lacks knowledge or information sufficient to form a belief as to the truth of the allegations set forth in Paragraph 14 of the FAC, and, on that basis, denies those allegations.
 - 15. NMC denies the allegations set forth in Paragraph 15 of the FAC.

AS TO JURISDICTION AND VENUE

- 16. NMC admits that the Court has jurisdiction over this action. The remainder of Paragraph 16 of the FAC asserts legal conclusions to which no response is required. To the extent that a response is required, NMC denies the allegations set forth in Paragraph 16 of the FAC.
- 17. NMC admits that venue is proper in this District. The remainder of Paragraph 17 of the FAC asserts legal conclusions to which no response is required. To the extent that a response is required, NMC denies the allegations set forth in Paragraph 17 of the FAC.
- 18. NMC admits that the Court may exercise personal jurisdiction over NMC in this action. The remainder of Paragraph 18 of the FAC asserts legal conclusions to which no response is required. To the extent that a response is

required, NMC denies the allegations set forth in Paragraph 18 of the FAC.

AS TO ALLEGATIONS

- 19. NMC denies the allegation that it was aware that the SLAM Owners ran a fraudulent student loan debt relief scam. NMC lacks knowledge or information sufficient to form a belief as to the truth of the remaining allegations set forth in Paragraph 19 of the FAC, and, on that basis, denies those allegations.
- 20. NMC denies the allegation that it was aware that the SLAM Owners ran a fraudulent student loan debt relief scam. NMC denies the allegation that it was aware the SLAM Owners utilized a number of companies as a common enterprise to run a scam. NMC lacks knowledge or information sufficient to form a belief as to the truth of the remaining allegations set forth in Paragraph 20 of the FAC, and, on that basis, denies those allegations.
- 21. NMC denies the allegation that it knew the SLAM Owners put Consumer Advocacy Center Inc., d/b/a Premier Student Loan Center ("CAC") into a bogus bankruptcy to avoid regulatory filings before the CFPB's lawsuit was filed. NMC lacks knowledge or information sufficient to form a belief as to the truth of the remaining allegations set forth in Paragraph 21 of the FAC, and, on that basis, denies those allegations.
- 22. NMC admits that soon after the CFPB's suit was filed, the Receiver was appointed and began his investigation of the SLAM Owners' business. NMC lacks knowledge or information sufficient to form a belief as to the truth of the remaining allegations set forth in Paragraph 22 of the FAC, and, on that basis, denies those allegations.
- 23. NMC lacks knowledge or information sufficient to form a belief as to the truth of the allegations set forth in Paragraph 23 of the FAC, and, on that basis, denies those allegations.
- 24. NMC lacks knowledge or information sufficient to form a belief as to the truth of the allegations set forth in Paragraph 24 of the FAC, and, on that basis,

- 25. NMC admits the allegations set forth in Paragraph 25 of the FAC.
- 26. NMC admits that the allegations set forth in Paragraph 26 of the FAC quote from the Wall Street Journal article. NMC lacks knowledge or information sufficient to form a belief as to the truth of the remaining allegations set forth in Paragraph 26 of the FAC, and, on that basis, denies those allegations.
- 27. NMC admits that the allegations set forth in Paragraph 27 of the FAC quote from the Wall Street Journal article. NMC lacks knowledge or information sufficient to form a belief as to the truth of the remaining allegations set forth in Paragraph 27 of the FAC, and, on that basis, denies those allegations.
- 28. NMC admits that the allegations set forth in Paragraph 28 of the FAC quote from the Wall Street Journal article. NMC lacks knowledge or information sufficient to form a belief as to the truth of the remaining allegations set forth in Paragraph 28 of the FAC, and, on that basis, denies those allegations.
- 29. NMC lacks knowledge or information sufficient to form a belief as to the truth of the allegations set forth in Paragraph 29 of the FAC, and, on that basis, denies those allegations.
- 30. NMC lacks knowledge or information sufficient to form a belief as to the truth of the allegations set forth in Paragraph 30 of the FAC, and, on that basis, denies those allegations.
- 31. NMC lacks knowledge or information sufficient to form a belief as to the truth of the allegations set forth in Paragraph 31 of the FAC, and, on that basis, denies those allegations.
- 32. NMC lacks knowledge or information sufficient to form a belief as to the truth of the allegations set forth in Paragraph 32 of the FAC, and, on that basis, denies those allegations.
- 33. Paragraph 33 of the FAC asserts legal conclusions to which no response is required. To the extent that a response is required, NMC denies the allegations set

- 35. NMC lacks knowledge or information sufficient to form a belief as to the truth of the allegations set forth in Paragraph 35 of the FAC, and, on that basis, denies those allegations.
- 36. Paragraph 36 of the FAC asserts legal conclusions to which no response is required. NMC admits that CFR § 310.4(a)(5) sets forth an escrow exception, but denies the Receiver's characterization of that section to the extent it employs different language that that of the regulation itself.
- 37. NMC lacks knowledge or information sufficient to form a belief as to the truth of the allegations set forth in Paragraph 37 of the FAC, and, on that basis, denies those allegations.
- 38. NMC denies the allegation that the alleged conduct in Paragraph 38 of the FAC was with its knowledge and assistance. NMC lacks knowledge or information sufficient to form a belief as to the truth of the remaining allegations set forth in Paragraph 38 of the FAC, and, on that basis, denies those allegations.
- 39. NMC lacks knowledge or information sufficient to form a belief as to the truth of the allegations set forth in Paragraph 39 of the FAC, and, on that basis, denies those allegations.
 - 40. NMC denies the allegations set forth in Paragraph 40 of the FAC.
- 41. NMC denies the allegation that it provided substantial assistance to the SLAM Companies. NMC lacks knowledge or information sufficient to form a belief as to the truth of the remaining allegations set forth in Paragraph 41 of the FAC, and, on that basis, denies those allegations.
 - 42. NMC denies the allegations set forth in Paragraph 42 of the FAC.

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- 43. NMC denies the allegations set forth in Paragraph 43 of the FAC.
- 44. NMC denies the allegations set forth in Paragraph 44 of the FAC.
- 45. NMC admits the allegations set forth in the first two sentences of Paragraph 45 of the FAC. Except as expressly so admitted, NMC denies the allegations set forth in Paragraph 45 of the FAC.
- 46. NMC denies the allegation that it assumed financial liability for consumer chargebacks on the accounts in its merchant portfolio. NMC admits the remaining allegations set forth in Paragraph 46 of the FAC.
- 47. NMC denies the allegation that it employed the Lai Defendants at all times relevant to the Complaint. NMC admits the remaining allegations set forth in Paragraph 47 of the FAC.
 - 48. NMC admits the allegations set forth in Paragraph 48 of the FAC.
 - 49. NMC denies the allegations set forth in Paragraph 49 of the FAC.
- 50. NMC admits the allegations set forth in Paragraph 50 alleging that under its agreement with First Data, NMC's responsibilities included performing a credit review and site inspection for each merchant application. Except as expressly so admitted, NMC denies the allegations set forth in Paragraph 50 of the FAC.
 - 51. NMC denies the allegation set forth in Paragraph 51 of the FAC.
- 52. NMC admits the allegations set forth in the first sentence of Paragraph 52 of the FAC. NMC admits the allegation that factoring is forbidden by the credit card associations. Except as expressly so admitted, NMC denies the allegations set forth in Paragraph 52 of the FAC.
 - 53. NMC admits the allegations set forth in Paragraph 53 of the FAC.
 - 54. NMC denies the allegations set forth in Paragraph 54 of the FAC.
 - 55. NMC denies the allegations set forth in Paragraph 55 of the FAC.
 - 56. NMC denies the allegations set forth in Paragraph 56 of the FAC.
 - 57. NMC denies the allegations set forth in Paragraph 57 of the FAC.
 - 58. NMC denies the allegations set forth in the first sentence of Paragraph 58

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- of the FAC. NMC lacks knowledge or information sufficient to form a belief as to the truth of the remaining allegations set forth in Paragraph 58 of the FAC, and, on that basis, denies those allegations.
- 59. NMC admits the allegations set forth in the second and third sentences of Paragraph 59 of the FAC. Except as expressly so admitted, NMC denies the allegations set forth in Paragraph 59 of the FAC.
- NMC admits the allegations set forth in the first sentence of Paragraph 60 of the FAC. NMC lacks knowledge or information sufficient to form a belief as to the truth of the remaining allegations set forth in Paragraph 60 of the FAC, and, on that basis, denies those allegations.
- NMC admits that Maverick was aware of Wen's probation in November 2018. Except as expressly so admitted, NMC denies the allegations set forth in Paragraph 61 of the FAC.
 - NMC denies the allegations set forth in Paragraph 62 of the FAC. 62.
 - NMC denies the allegations set forth in Paragraph 63 of the FAC. 63.
 - 64. NMC denies the allegations set forth in Paragraph 64 of the FAC.
- NMC denies the allegations set forth in the last sentence of Paragraph 65 of the FAC. NMC admits the remaining allegations set forth in Paragraph 65 of the FAC.
 - NMC denies the allegations set forth in Paragraph 66 of the FAC.
- 67. NMC admits the allegation that the relationship between Lai and Thompson dated back before NMC began working with the SLAM Parties. Except as expressly so admitted, NMC denies the allegations set forth in Paragraph 67 of the FAC.
- NMC admits the allegations that, on August 8, 2017, Swift Payments entered into an Independent Contractor Agreement with NMC and that this was approximately the same time NMC began providing payment processing services for CAC. Except as expressly so admitted, NMC denies the allegations set forth in

- 69. NMC admits the allegation that, on April 29, 2019, Lai entered into a consulting agreement with NMC. NMC lacks knowledge or information sufficient to form a belief as to the truth of the allegations set forth in last sentence of Paragraph 69 of the FAC, and, on that basis, denies those allegations. Except as expressly so admitted, NMC denies the allegations set forth in Paragraph 69 of the FAC.
- 70. NMC admits the allegation that the Lai Defendants were compensated for generating business for NMC. Except as expressly so admitted, NMC denies the allegations set forth in Paragraph 70 of the FAC.
- 71. NMC admits the allegation that the SLAM Owners complained to the Lai Defendants about NMC increasing CAC's reserve account balances. Except as expressly so admitted, NMC denies the allegations set forth in Paragraph 71 of the FAC.
- 72. NMC admits that the quotations in Paragraph 72 of the FAC are quotations from emails. Except as expressly so admitted, NMC denies the allegations set forth in Paragraph 72 of the FAC.
- 73. NMC admits that the quotations in Paragraph 73 of the FAC are quotations from emails. Except as expressly so admitted, NMC denies the allegations set forth in Paragraph 73 of the FAC.
- 74. NMC admits the allegation that, in February 2018, it accepted an application from a new entity established by the SLAM Owners. Except as expressly so admitted, NMC denies the allegations set forth in Paragraph 74 of the FAC.
- 75. NMC admits the allegation that Thompson brought to the SLAM Owners' attention a number of consumer complaints. Except as expressly so admitted, NMC denies the allegations set forth in Paragraph 75 of the FAC.
 - 76. NMC admits that the quotation in Paragraph 76 of the FAC is a quotation

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from a consumer complaint. Except as expressly so admitted, NMC denies the allegations set forth in Paragraph 76 of the FAC.

- NMC admits that the quotation in Paragraph 77 of the FAC is a quotation from a consumer complaint. Except as expressly so admitted, NMC denies the allegations set forth in Paragraph 77 of the FAC.
 - NMC denies the allegations set forth in Paragraph 78 of the FAC.
- NMC admits the allegation that Thompson requested an attestation from one of the SLAM Owners. NMC admits that the quotations in Paragraph 79 of the FAC are quotations from an email from Thompson. Except as expressly so admitted, NMC denies the allegations set forth in Paragraph 79 of the FAC.
- NMC admits the allegation that Kaine Wen provided an Attestation of Compliance to Thompson. NMC admits that the quotations in Paragraph 80 of the FAC are quotations from Wen's Attestation of Compliance. Except as expressly so admitted, NMC denies the allegations set forth in Paragraph 80 of the FAC.
 - NMC denies the allegations set forth in Paragraph 81 of the FAC. 81.
 - 82. NMC denies the allegations set forth in Paragraph 82 of the FAC.
- NMC admits the allegation that on or about September 10, 2018, the CFPB issued a Civil Investigative Demand to CAC. Except as expressly so admitted, NMC denies the allegations set forth in Paragraph 83 of the FAC.
- NMC lacks knowledge or information sufficient to form a belief as to the truth of the remaining allegations set forth in Paragraph 84 of the FAC, and, on that basis, denies those allegations.
 - NMC denies the allegations set forth in Paragraph 85 of the FAC. 85.
- NMC admits the allegation that when Horizon's NMC application was 86. finalized on December 10, 2018, it contained Hu's name and personal information. NMC lacks knowledge or information sufficient to form a belief as to the truth of the remaining allegations set forth in Paragraph 86 of the FAC, and, on that basis, denies those allegations.

- 87. NMC lacks knowledge or information sufficient to form a belief as to the truth of the allegations set forth in the first two sentences of Paragraph 87 of the FAC, and, on that basis, denies those allegations. NMC admits the allegation that it approved the application. Except as expressly so admitted, NMC denies the allegations set forth in Paragraph 87 of the FAC.
 - 88. NMC denies the allegations set forth in Paragraph 88 of the FAC.
- 89. NMC lacks knowledge or information sufficient to form a belief as to the truth of the allegations set forth in Paragraph 89 of the FAC, and, on that basis, denies those allegations.
- 90. NMC admits that the quotations in Paragraph 90 of the FAC are quotations from emails. Except as expressly so admitted, NMC denies the allegations set forth in Paragraph 90 of the FAC.
 - 91. NMC denies the allegations set forth in Paragraph 91 of the FAC.
- 92. NMC lacks knowledge or information sufficient to form a belief as to the truth of the allegations set forth in Paragraph 92 of the FAC, and, on that basis, denies those allegations.
- 93. NMC lacks knowledge or information sufficient to form a belief as to the truth of the allegations set forth in Paragraph 93 of the FAC, and, on that basis, denies those allegations.
- 94. NMC lacks knowledge or information sufficient to form a belief as to the truth of the allegations set forth in Paragraph 94 of the FAC, and, on that basis, denies those allegations.
- 95. NMC denies the allegation set forth in Paragraph 95 of the FAC that the SLAM Owners agreed to NMC's plan. NMC lacks knowledge or information sufficient to form a belief as to the truth of the remaining allegations set forth in Paragraph 95 of the FAC, and, on that basis, denies those allegations.
- 96. NMC admits that the quotations in Paragraph 96 of the FAC are quotations from emails. Except as expressly so admitted, NMC denies the

allegations set forth in Paragraph 96 of the FAC.

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97. NMC admits that the quotations in Paragraph 97 of the FAC are quotations from emails. Except as expressly so admitted, NMC denies the allegations set forth in Paragraph 97 of the FAC.

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98. NMC denies the allegations set forth in Paragraph 98 of the FAC.

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102 of the FAC.

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99. NMC denies the allegations set forth in Paragraph 99 of the FAC.

NMC denies the allegation set forth in Paragraph 100 of the FAC that it

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provided substantial aid and assistance to the SLAM Companies. NMC lacks

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knowledge or information sufficient to form a belief as to the truth of the remaining

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allegations set forth in Paragraph 100 of the FAC, and, on that basis, denies those allegations.

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101. NMC denies the allegations set forth in Paragraph 101 of the FAC.

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102. NMC admits the allegations set forth in Paragraph 102 of the FAC alleging that TAS would be an independent escrow company and that it would hold

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the advance fees paid by consumers until the requirements for disbursal were met. Except as expressly so admitted, NMC denies the allegations set forth in Paragraph

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103. NMC denies the allegations set forth in Paragraph 103 of the FAC.

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104. NMC denies the allegations set forth in Paragraph 104 of the FAC.

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105. NMC denies the allegations set forth in Paragraph 105 of the FAC.

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alleging that it lied on the SLAM Owners' behalf and that it knew that the corporate

NMC denies the allegations set forth in Paragraph 106 of the FAC

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office was nothing more than a mail drop. NMC lacks knowledge or information

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sufficient to form a belief as to the truth of the remaining allegations set forth in

Paragraph 106 of the FAC, and, on that basis, denies those allegations.

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107. NMC denies the allegations set forth in Paragraph 107 of the FAC.

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108. NMC admits the allegation that a revised TAS application was submitted to it on or around July 1, 2019. Except as expressly so admitted, NMC denies the

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allegations set forth in Paragraph 108 of the FAC.

- NMC admits that the quotations in Paragraph 109 of the FAC are quotations from emails. Except as expressly so admitted, NMC denies the allegations set forth in Paragraph 109 of the FAC.
- NMC admits the allegation set forth in Paragraph 110 that John Thompson reviewed and provided comments on a TAS vendor agreement. NMC admits that the quotation in Paragraph 110 is a quotation from one comment. Except as expressly so admitted, NMC denies the allegations set forth in Paragraph 110 of the FAC.
 - 111. NMC denies the allegations set forth in Paragraph 111 of the FAC.
 - 112. NMC denies the allegations set forth in Paragraph 112 of the FAC.
- NMC admits the allegation that the Lai Defendants purchased a 51% 113. interest in TAS. Except as expressly so admitted, NMC denies the allegations set forth in Paragraph 113 of the FAC.
- NMC lacks knowledge or information sufficient to form a belief as to the 114. truth of the allegations set forth in Paragraph 114 of the FAC, and, on that basis, denies those allegations.
- NMC denies the allegations set forth in the first sentence of Paragraph 115 of the FAC. NMC lacks knowledge or information sufficient to form a belief as to the truth of the remaining allegations set forth in Paragraph 115 of the FAC, and, on that basis, denies those allegations.
- 116. NMC admits the allegations set forth in the second sentence of Paragraph 116 of the FAC. Except as expressly so admitted, NMC denies the allegations set forth in Paragraph 116 of the FAC.
- NMC admits the allegations set forth in Paragraph 117 of the FAC that 117. over the course of October, TAS consumers transacted another \$2,000,000 in transactions using NMC's payment processing access. Except as expressly so admitted, NMC denies the allegations set forth in Paragraph 117 of the FAC.

119. NMC admits the allegations set forth in Paragraph 119 of the FAC.

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- 120. NMC denies the allegations set forth in Paragraph 120 of the FAC.
- 121. NMC denies the allegations set forth in Paragraph 121 of the FAC.
- 122. NMC admits that the quotations in Paragraph 122 of the FAC are quotations from Lai's declaration. Except as expressly so admitted, NMC denies the allegations set forth in Paragraph 122 of the FAC.
- 123. NMC admits that the quotations in Paragraph 123 of the FAC are quotations from Lai's declaration. Except as expressly so admitted, NMC denies the allegations set forth in Paragraph 123 of the FAC.
- 124. NMC admits that the quotations in Paragraph 124 of the FAC are quotations from emails. Except as expressly so admitted, NMC denies the allegations set forth in Paragraph 124 of the FAC.
 - 125. NMC denies the allegations set forth in Paragraph 125 of the FAC.
 - 126. NMC admits the allegations set forth in Paragraph 126 of the FAC.
- 127. NMC denies the allegation set forth in Paragraph 127 that Lai acknowledged perjury. NMC admits the remaining allegations set forth in Paragraph 127 of the FAC.
- 128. NMC denies the allegations set forth in Paragraph 128 of the FAC.
- 129. NMC denies the allegation set forth in Paragraph 129 of the FAC that it was notified that Horizon was to be a Receivership Defendant no later than October 24, 2019. NMC admits the remaining allegations set forth in Paragraph 129 of the FAC.
- 28 | 130. NMC admits the allegation set forth in Paragraph 130 of the FAC that, on

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- October 28, 2019, it instructed First Data to make five separate \$99,999 transfers 2 from Horizon's reserve account directly to NMC's own account. Except as expressly 3 so admitted, NMC denies the allegations set forth in Paragraph 130 of the FAC.
 - NMC admits the allegations set forth in Paragraph 131 of the FAC. 131.
 - NMC admits the allegations set forth in the first sentence of Paragraph 132. 132 of the FAC. NMC lacks knowledge or information sufficient to form a belief as to the truth of the remaining allegations set forth in Paragraph 132 of the FAC, and, on that basis, denies those allegations.
 - NMC admits the allegations set forth in the second sentence of Paragraph 133 of the FAC. NMC admits the allegation that on November 1, 2019, NMC submitted a supplemental declaration to the Receiver declaring the amount of Horizon reserve funds remaining. Except as expressly so admitted, NMC denies the allegations set forth in Paragraph 133 of the FAC.
 - 134. NMC denies the allegations set forth in Paragraph 134 of the FAC.
 - NMC denies the allegation set forth in Paragraph 135 of the FAC that it improperly took reserve funds. NMC lacks knowledge or information sufficient to form a belief as to the truth of the remaining allegations set forth in Paragraph 135 of the FAC, and, on that basis, denies those allegations.
 - NMC denies the allegation set forth in Paragraph 136 of the FAC that it was unable to provide any legitimate business explanation for the withdrawals. NMC admits the remaining allegations set forth in Paragraph 136 of the FAC.
 - 137. NMC denies the allegations set forth in Footnote 6. NMC admits the remaining allegations set forth in Paragraph 137 of the FAC.
 - NMC admits the allegations set forth in Paragraph 138 of the FAC. 138.
 - 139. NMC admits the allegations set forth in Paragraph 139 of the FAC.
 - 140. NMC denies the allegations set forth in Paragraph 140 of the FAC.

AS TO COUNT I

Answering Paragraph 141 of the Complaint, Davis incorporates by 141.

1	reference Paragraphs 1 through 140 above.			
2	142.	NMC denies the allegations set forth in Paragraph 142 of the FAC.		
3	143.	NMC denies the allegations set forth in Paragraph 143 of the FAC.		
4	144.	NMC denies the allegations set forth in Paragraph 144 of the FAC.		
5	145.	NMC denies the allegations set forth in Paragraph 145 of the FAC.		
6	146.	NMC denies the allegations set forth in Paragraph 146 of the FAC.		
7	147.	NMC denies the allegations set forth in Paragraph 147 of the FAC.		
8	AS TO COUNT II			
9	148.	Answering Paragraph 148 of the Complaint, Davis incorporates by		
10	reference	reference Paragraphs 1 through 147 above.		
11	149.	NMC denies the allegations set forth in Paragraph 149 of the FAC.		
12	150.	NMC denies the allegations set forth in Paragraph 150 of the FAC.		
13	151.	NMC denies the allegations set forth in Paragraph 151 of the FAC.		
14	152.	NMC denies the allegations set forth in Paragraph 152 of the FAC.		
15	153.	NMC denies the allegations set forth in Paragraph 153 of the FAC.		
16	154.	NMC denies the allegations set forth in Paragraph 154 of the FAC.		
17	155.	NMC denies the allegations set forth in Paragraph 155 of the FAC.		
18	156.	NMC denies the allegations set forth in Paragraph 156 of the FAC.		
19		AS TO COUNT III		
20	157.	Answering Paragraph 157 of the Complaint, Davis incorporates by		
21	reference Paragraphs 1 through 156 above.			
22	158.	NMC denies the allegations set forth in Paragraph 158 of the FAC.		
23	159.	NMC denies the allegations set forth in Paragraph 159 of the FAC.		
24	160.	NMC denies the allegations set forth in Paragraph 160 of the FAC.		
25	161.	NMC denies the allegations set forth in Paragraph 161 of the FAC.		
26	162.	NMC denies the allegations set forth in Paragraph 162 of the FAC.		
27	AS TO COUNT IV			
28	163.	Answering Paragraph 163 of the Complaint, Davis incorporates by		
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1	reference Paragraphs 1 through 162 above.		
2	164.	NMC denies the allegations set forth in Paragraph 164 of the FAC.	
3	165.	NMC denies the allegations set forth in Paragraph 165 of the FAC.	
4	166.	NMC denies the allegations set forth in Paragraph 166 of the FAC.	
5	167.	NMC denies the allegations set forth in Paragraph 167 of the FAC.	
6	168.	NMC denies the allegations set forth in Paragraph 168 of the FAC.	
7	169.	NMC denies the allegations set forth in Paragraph 169 of the FAC.	
8	170.	NMC denies the allegations set forth in Paragraph 170 of the FAC.	
9	171.	NMC denies the allegations set forth in Paragraph 171 of the FAC.	
0	AS TO COUNT V		
1	172.	Answering Paragraph 172 of the Complaint, Davis incorporates by	
12	reference Paragraphs 1 through 171 above.		
13	173.	NMC admits the allegations set forth in Paragraph 173 of the FAC.	
14	174.	NMC denies the allegations set forth in Paragraph 174 of the FAC.	
15	175.	NMC denies the allegations set forth in Paragraph 175 of the FAC.	
16	176.	NMC denies the allegations set forth in Paragraph 176 of the FAC.	
17	AS TO COUNT VI		
18	177.	Answering Paragraph 177 of the Complaint, Davis incorporates by	
9	reference Paragraphs 1 through 176 above.		
20	178.	NMC denies the allegations set forth in Paragraph 178 of the FAC.	
21	ANSWER TO PRAYER FOR RELIEF		
22	NMC denies the allegations set forth in the Receiver's Prayer for Relief and		
23	denies that the Receiver is entitled to the judgment it seeks in the Prayer for Relief, or		
24	to any relief at all.		
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26	<u>AFFIRMATIVE DEFENSES</u>		
27	Without in any way admitting any of the allegations of the FAC, and without		
28	assuming any burdens of proof that NMC would not otherwise have, NMC asserts the		
		- 17 -	

1	affirmative defenses listed below.		
2	FIRST AFFIRMATIVE DEFENSE		
3	(Breach of Covenant Not to Sue)		
4	The Receiver's claims are barred, in whole or in part, because they violate the		
5	Receiver's agreement not to sue NMC for matters related to the alleged retention of		
6	the Horizon funds.		
7	SECOND AFFIRMATIVE DEFENSE		
8	(Setoff)		
9	NMC is entitled to set off against any sum awarded to Plaintiff any and all sum		
10	that is owed to NMC by the Receivership Entities.		
11	THIRD AFFIRMATIVE DEFENSE		
12	(Statute of Limitations and Repose)		
13	The Receiver's claims are barred to the extent the Complaint was filed after the		
14	expiration of any applicable statute of limitations, statute of repose, or other applicable		
15	time bar.		
16	FOURTH AFFIRMATIVE DEFENSE		
17	(Estoppel)		
18	The Receiver is estopped, by reason of his conduct and actions or those of the		
19	Receivership Entities, from asserting the claims alleged against NMC.		
20	<u>FIFTH AFFIRMATIVE DEFENSE</u>		
21	(Waiver)		
22	The Receiver has waived the right, by reason of his conduct and actions or those		
23	of the Receivership Entities, to assert the claims alleged against NMC.		
24	SIXTH AFFIRMATIVE DEFENSE		
25	(Consent)		
26	The Receiver's claims are barred by reason of the express and/or implied		
27	consent by the Receiver or the Receivership Entities to NMC's acts.		
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1 SEVENTH AFFIRMATIVE DEFENSE 2 (Unclean Hands and In Pari Delicto) 3 By reason of his conduct and actions or those of the Receivership Entities, the 4 Receiver's claims are barred by the doctrines of unclean hands and in pari delicto. 5 **EIGHTH AFFIRMATIVE DEFENSE** 6 (Contributory Negligence / Comparative Negligence) 7 The Receiver's claims are barred, or awardable damages must be reduced to the 8 extent that, the negligence of the Receiver, the Receivership Entities, or any other 9 person or entity contributed to the damages allegedly suffered by the Receivership 10 Entities. 11 NINTH AFFIRMATIVE DEFENSE 12 (Limitation of Liability) 13 The Receiver's claims for damages are limited by the Receivership Entities' 14 contracts with NMC. 15 RESERVATION OF AFFIRMATIVE DEFENSES 16 NMC presently has insufficient knowledge or information upon which to form a 17 belief whether it may have additional affirmative defenses. On that basis, NMC 18 reserves the right to amend this Answer to assert additional affirmative defenses in the 19 event discovery indicates that additional affirmative defenses are appropriate. 20 WHEREFORE, NMC demands judgment against Plaintiff as follows: 21 That Plaintiff take nothing by its FAC; A. 22 That NMC is not required to pay the Plaintiff anything; В. 23 C. That no injunctions be entered against NMC; 24 That the FAC be dismissed in its entirety, with prejudice; D. 25 That NMC be awarded costs incurred by this action, including E. reasonable attorneys' fees; and 26 27 F. That NMC be awarded such other and further relief as the Court deems 28 just and proper.

COUNTERCLAIMS

Defendant National Merchant Center, Inc. ("NMC" or "Defendant") hereby counterclaims against the Receiver Thomas W. McNamara, in his capacity as the Court-Appointed Receiver for True Count Staffing Inc., d/b/a SL Account Management; Prime Consulting LLC, d/b/a Financial Preparation Services; TAS 2019 LLC d/b/a Trusted Account Services; First Priority LLC; and Horizon Consultants LLC.

NATURE OF COUNTERCLAIMS AND JURISDICTION

- 1. National Merchant Center, Inc. brings counterclaims against the Receiver in his capacity as Receiver for True Count Staffing, Inc. and TAS 2019 LLC for, among other things, breach of contract and indemnification.
- 2. The Court has subject-matter jurisdiction over the counterclaims under 28 U.S.C. § 1367(a).

THE PARTIES

- 3. Defendant-Counterclaimant National Merchant Center, Inc. ("NMC") is a California corporation with its offices located at 18300 Von Karman Avenue Suite 850, Irvine, California 92612. NMC is in the business of providing merchant credit card processing services to businesses that accept credit cards.
- 4. Plaintiff Thomas W. McNamara was appointed Receiver in the case of *Bureau of Consumer Financial Protection, et al. v. Consumer Advocacy Center Inc., et al.*, Case No. SACV 19-1998-MWF (KSx) (C.D.Cal.). The Receivership Entities include True Count Staffing, Inc. and TAS 2019 LLC.
- 5. True Count Staffing, Inc., ("True Count") at all relevant times herein was doing business as Premier Student Loan Center and SL Account Mgmt, and at all times mentioned herein was a California corporation with offices located at 88 Hughes Parkway #210, Irvine, CA 92618.
- 6. TAS 2019 LLC ("TAS"), at all relevant times herein was doing business as Trusted Account Services, Trusted Account Services Maintenance, Trusted

- Account Services East, and Trusted Account Services West, and all times mentioned herein was Wyoming Limited Liability Company, with offices located at 2614 El Capitan Ave, Arcadia CA 91106 and 30 N. Gould Street Ste R, Sheridan Wyoming, 82801.
- 7. NMC is informed and believes, and upon such information and belief alleges, that Counter-Defendants named herein as Roes 1 through 20 are in some manner responsible for the events and wrongful conduct described herein, and are liable to NMC for the damages they have incurred. The true names and capacities of said Counter-Defendants, whether individual, corporate, associate or otherwise, are unknown to NMC, who therefore sue said Counter-Defendants as such fictitious names, and NMC will amend this Counterclaim to show their true names and capacities when same have been ascertained.

FACTS

- 8. On or about February 20, 2018, NMC entered into a merchant processing agreement ("MPA") with True Count dba Premier Student Loan Center, a true and correct copy of which is attached hereto as Exhibit "A" and incorporated by this reference ("True Count Contract 1").
- 9. On or about February 20, 2018, NMC entered into a contract with True Count dba SL Account Mgmt, a true and correct copy of which is attached hereto as Exhibit "B" and incorporated by this reference ("True Count Contract 2").
- 10. Both True Count Contract 1 and True Count Contract 2 provide, among other things: that NMC shall be the exclusive credit card processing company for an initial term of three (3) years; and that if NMC terminates the account because of an Event of Default, NMC is entitled to an early termination fee as set forth in Section A.3 of Part III of the accompanying Program Guide establishing the terms and conditions of the contract.

- 11. True Count Contract 1 and True Count Contract 2 define "Event of Default" to include, among other things, "a material adverse change in your business, financial condition, or business prospects."
- 12. On or about October 24, 2019, NMC terminated True Count Contract 1 and True Count Contract 2 after the Receiver in this case served an order to freeze True Count's assets, which constituted an Event of Default under the contracts.
- 13. Pursuant to True Count Contract 1 and True Count Contract 2, NMC had the right to so terminate the accounts and collect its early termination fee in the amounts \$176,802.96 for True Count Contract 1 and \$907,501.69 for True Count Contract 2, respectively.
- 14. True Count Contract 1 and True Count Contract 2 further stated, in Section 27 of the Program Guide, that True Count is obligated to indemnify and hold harmless NMC "from and against all losses, liabilities, damages, and expenses . . . arising out of [True Count's] or [its] employees' or [its] agents' negligence or willful misconduct, in connection with Card transactions or otherwise arising from your provision of goods and services to Cardholders."
- 15. On or about July 1, 2019, NMC entered into a merchant processing agreement ("MPA") with TAS dba Trusted Account Services, a true and correct copy of which is attached hereto as Exhibit "C" and incorporated by this reference ("TAS Contract 1").
- 16. On or about September 19, 2019, NMC entered into a merchant processing agreement ("MPA") with TAS dba Trusted Account Services East, a true and correct copy of which is attached hereto as Exhibit "D" and incorporated by this reference ("TAS Contract 2").
- 17. On or about September 19, 2019, NMC entered into a merchant processing agreement ("MPA") with TAS dba Trusted Account Services West, a true and correct copy of which is attached hereto as Exhibit "E" and incorporated by this reference ("TAS Contract 3").

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- 18. On or about September 19, 2019, NMC entered into a merchant processing agreement ("MPA") with TAS dba Trusted Account Services Maintenance, a true and correct copy of which is attached hereto as Exhibit "F" and incorporated by this reference ("TAS Contract 4").
- 19. TAS Contract 1, TAS Contract 2, TAS Contract 3 and TAS Contract 4 all provide, among other things: that NMC shall be the exclusive credit card processing company for an initial term of three (3) years; and that if NMC terminates the account because of an Event of Default, NMC is entitled to an early termination fee as set forth in Section A.3 of Part III of the accompanying Program Guide establishing the terms and conditions of the contract.
- 20. TAS Contract 1, TAS Contract 2, TAS Contract 3, and TAS Contract 4 define "Event of Default" to include, among other things, "a material adverse change in your business, financial condition, or business prospects."
- TAS Contract 1, TAS Contract 2, TAS Contract 3, and TAS Contract 4 21. further stated, in Section 27 of the Program Guide, that True Count is obligated to indemnify and hold harmless NMC "from and against all losses, liabilities, damages, and expenses . . . arising out of [True Count's] or [its] employees' or [its] agents' negligence or willful misconduct, in connection with Card transactions or otherwise arising from your provision of goods and services to Cardholders."
- 22. Additionally, TAS Contract 1, TAS Contract 2, TAS Contract 3, and TAS Contract 4 state in Section 20 of the Program Guide that TAS is responsible for reimbursing NMC for all transactions it submits that are charged back.
- 23. On or about November 12, 2019, NMC terminated TAS Contract 1, TAS Contract 2, TAS Contract 3 and TAS Contract after the Receiver in this case served an order to freeze True Count's assets, an Event of Default under the contracts.
- 24. Pursuant to TAS Contract 1, TAS Contract 2, TAS Contract 3, and TAS Contract 4, NMC had the right to so terminate the accounts and collect its early termination fee in the amounts \$523,889.62 for TAS Contract 1, \$1,802,858.95 for

Count repeatedly engaged in fraudulent transactions, thus breaching the contracts. This

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is an additional basis on which True Count is liable for the early termination fee in the amount of \$1,084,304.65 as well as all legally recoverable costs and interest.

Further, NMC has incurred, and continues to incur, substantial expenses 31. arising out of True Count's negligence or willful misconduct in connection with its card transactions and provision of goods and services. Such expenses include, but are not limited to, legal fees and expenses related to the CFPB case against True Count and in defending against the Receiver's action against NMC. True Count is required by contract to indemnify NMC for these expenses and any further losses, liabilities, damages, or expenses arising from these cases, and has failed to do so, breaching its contracts. This breach has resulted, and will continue to result, in damages to NMC in an increasing amount to be determined at trial.

COUNT 2

DECLARATORY RELIEF

(Against the Receiver for True Count)

- NMC repeats and re-alleges each and every allegation set forth in 32. paragraphs 1 through 27 above, inclusive, and incorporates them by reference herein.
- True Count has, among other things, breached its agreements with NMC 33. triggering NMC's right to terminate the agreements and seek an Early Termination Fee under Section A.3 of Part III of the Program Guide.
- 34. An actual, present and justiciable controversy has arisen between NMC and True Count regarding their respective rights and responsibilities under the True Count contracts.
- 35. NMC seeks a Declaratory Judgment from this Court that it had the right to terminate True Count's contracts under the terms and conditions thereof, and, further, that it now possesses the right to seek an Early Termination Fee from True Count under the Agreement.

COUNT 3

BREACH OF CONTRACT

(Against the Receiver for TAS)

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36. NMC repeats and re-alleges each and every allegation set forth in paragraphs 1 through 27 above, inclusive, and incorporates them by this reference.

6 7 37. NMC has performed all obligations on its part to be performed under TAS Contract 1, TAS Contract 2, TAS Contract 3, and TAS Contract 4.

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38. By reason of the TAS's default resulting in early termination of the Agreement by NMC, TAS is liable to NMC for \$3,363,616.84, as well as all legally recoverable costs and interest.

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39. TAS further represented to NMC in Section 21 of the Program Guide that each transaction under TAS Contract 1, TAS Contract 2, TAS Contract 3, and TAS Contract 4 would be bona fide, authorized, and not fraudulent. The Receiver has alleged that TAS repeatedly engaged in fraudulent transactions, thus breaching the contracts. This is an additional basis on which TAS is liable for the early termination fee in the

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amount of \$3,363,616.84 as well as all legally recoverable costs and interest.

40. TAS further breached its agreement to reimburse NMC for chargebacks

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incurred under TAS Contract 1, TAS Contract 2, TAS Contract 3, and TAS Contract 4.

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This breach has resulted in damages in the amount of \$218,896.56.

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arising out of TAS's negligence or willful misconduct in connection with its card

Further, NMC has incurred, and continues to incur, substantial expenses

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transactions and provision of goods and services. Such expenses include, but are not

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limited to, legal fees and expenses related to the CFPB case against TAS and in

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defending against the Receiver's action against NMC. TAS is required by contract to

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indemnify NMC for these expenses and any further losses, liabilities, damages, or expenses arising from these cases, and has failed to do so. This breach has resulted, and

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will continue to result, in damages to NMC in an increasing amount to be determined at

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trial.

1 **COUNT 4** 2 ACCOUNT STATED 3 (Against the Receiver for TAS) 4 42. NMC repeats and re-alleges each and every allegation set forth in 5 paragraphs 1 through 27 above, inclusive, and incorporates them by this reference. 6 43. NMC and TAS had valid agreements (TAS Contracts 1-4) between them under which NMC would provide services to TAS in exchange for a fee as provided in 8 the contracts. 9 44. After the agreements were terminated by NMC due to default by TAS, 10 NMC sent TAS invoices stating the amount owed as \$523,889.62 for TAS Contract 1, 11 \$1,802,858.95 for TAS Contract 2, \$422,507.91 for TAS Contract 3, and \$614,259.36 12 for TAS Contract 4, respectively. See Exhibit "G". 13 45. TAS has not disputed the amount due as stated in the invoice. 14 No amount owed by TAS has been paid since the transmittal of the 46. 15 invoice to TAS by NMC. 16 47. Plaintiff is therefore entitled to damages from TAS in the amount of \$3,363,616.84. 17 18 **COUNT 5** 19 **OPEN BOOK ACCOUNT** 20 (Against the Receiver for TAS) 21 48. Plaintiff repeats and re-alleges each and every allegation set forth in 22 paragraphs 1 through 27 above, inclusive, and incorporates them by this reference. 23 49. In the past four (4) years, TAS has become indebted to NMC in the 24 amount of \$3,363,616.84., on an open book account, pursuant to the TAS contracts 25 between the parties. 26 50. No amount has been paid by TAS. 27 28

1 **COUNT 6** 2 DECLARATORY RELIEF 3 (Against the Receiver for TAS) Plaintiff repeats and re-alleges each and every allegation set forth in 4 51. paragraphs 1 through 27 above, inclusive, and incorporates them by reference herein. 5 6 52. NMC has claimed that TAS has, among other things, breached its agreements with NMC triggering NMC's right to terminate TAS under the Agreement 8 and seek an Early Termination Fee from Cross-Defendants under Section A.3 of Part III 9 of the Program Guide. 10 An actual, present and justiciable controversy has arisen between NMC 53. 11 and TAS regarding their respective rights and responsibilities under the TAS contracts. 12 54. NMC seeks a Declaratory Judgment from this Court that it had the right 13 to terminate TAS' contracts under the terms and conditions thereof, and, further, that it 14 now possesses the right to seek an Early Termination Fee from TAS under the 15 Agreement. 16 COUNT 7 17 (EQUITABLE INDEMNIFICATION) 18 (Against Receiver for True Count and TAS) 19 NMC re-alleges and incorporates by this reference each and every 55. 20 allegation set forth in paragraphs 1 through 27 as if fully set forth herein. 21 At all relevant times herein, True Count and TAS utilized NMC's 56. 22 services to perform credit card processing. 23 57. The principal action in this case alleges, among other things, conduct 24 entitling True Count and TAS to compensatory damages against NMC. 25 58. NMC contends that it is not liable for events and occurrences described 26 in the FAC. 27 59. NMC further contends that allegations complained of by Plaintiff was the 28 fault of True Count and TAS, and their officers, employees, and agents alone. - 28 -

	II				
1	60. If NMC is found in	in some manner responsible to Plaintiff or to anyone			
2	else as a result of the incidents and occurrences described in Plaintiff's FAC, NMC'				
3	liability would be based solely upon a derivative form of liability not resulting from its				
4	own conduct, but only from an obligation imposed upon it by law; therefore, NMC				
5	would be entitled to complete indemnity from True Count and TAS.				
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7	PRAYER FOR RELIEF				
8	WHEREFORE, Counter-Claimant National Merchant Center, Inc., prays for				
9	judgment against Counter-Defendant as follows:				
10	1. Total and complete	e indemnity for any judgments rendered against			
11	NMC.				
12	2. Judgment in a prop	portionate share from True Count and TAS.			
13	3. A judicial determin	nation that the Receivership Entities were the legal			
14	cause of any injuries and damages sustained by Plaintiff and that True Count and TAS				
15	indemnify NMC, either completely or partially, for any sums of money which may be				
16	recovered against NMC by Plaintiff.				
17	4. Compensatory dan	nages according to proof.			
18	ll .	HAI DEDNIMAN NDADDA CELDEDCII D			
19	DATED: March 16, 2022	HALPERN MAY YBARRA GELBERG LLP			
20					
21		By: /s/ Aaron M. May AARON M. MAY			
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23		Attorneys for Defendant NATIONAL MERCHANT CENTER, INC.			
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JURY TRIAL DEMAND Defendant-Counter-Claimant NATIONAL MERCHANT CENTER, INC. hereby demands trial by jury in the instant action. DATED: March 16, 2022 HALPERN MAY YBARRA GELBERG LLP /s/ Aaron M. May AARON M. MAY By: Attorneys for Defendant NATIONAL MERCHANT CENTER, INC. - 30 -