

## Notice to Consumers

Re: Lawsuit – *Bureau of Consumer Financial Protection v. Consumer Advocacy Center, Inc. d/b/a Premier Student Loan Center, et al.*

\*\*\*Do not “REPLY” to this email.

If you have questions, send them to [info@regulatoryresolutions.com](mailto:info@regulatoryresolutions.com).

You appear to be a customer of one of the student loan debt relief companies identified below. These companies have been sued by the Bureau of Consumer Financial Protection (“CFPB”), and the States of Minnesota, North Carolina and California for deceptive practices and taking unlawful advance fees. The Court has appointed a Receiver who has suspended the companies’ operations.

We recommend that you **immediately contact your student loan servicer** about the status of your student loans. A list of approved student loan servicers can be found at the U.S.

Department of Education Student Loans Website:

<https://studentloans.gov/myDirectLoan/additionalInformation.action>.

The Receiver’s office has set up a webpage with additional information about the lawsuit. <https://regulatoryresolutions.com/case/bureau-consumer-financial-protection-et-al-v-consumer-advocacy-center-inc-dba-premier-student-loan-center-et-al/>. We will post updates on the website as the case proceeds, and you can also review a list of Frequently Asked Questions (“FAQs”). The Receiver gets many emails with questions from consumers. We cannot respond to each inquiry separately, but will update the FAQs as questions come in. In the meantime, we again stress that you should contact your loan servicer.

The Companies which have been sued:

**Consumer Advocacy Center Inc.**, also doing business as **Premier Student Loan Center**;  
**True Count Staffing Inc.**, also doing business as **SL Account Management**;  
**Prime Consulting LLC**, also doing business as **Financial Preparation Services**;

Some of the other names defendants used include the following:

South Coast Financial Center; Direct Account Services; Financial Loan Advisors; Account Preparation Services; Administrative Financial; Tangible Savings Solutions; Coastal Shores Financial Group; First Choice Financial Centre; Administrative Account Services; Primary Account Solutions; Prime Document Services; Financial Accounting Center; Doc Management Solutions; Sequoia Account Management; Pacific Palm Financial Group; Pacific Shores Advisory; First Document Services; Keystone Document Center; Administrative Accounting Center; Global Direct Accounting Services; Signature Loan Solutions; Best Choice Financial Center; Yellowstone Account Services; Regional Accounting Center; and Financial Direct Services.