# Harvest Moon Receivership Frequently Asked Questions (FAQs)

### 1. What about my payments for payday loan?

The Receiver has suspended payments at this time for loans that you received from the company. You should not see any automatic withdrawals taken and please do not send any money to the company.

## 2. <u>Can I get a refund?</u>

At this very early stage of the case, the Receiver is still conducting his investigation and marshalling the assets of the Receivership Entities. If the FTC prevails in the case, the matter of refunds will be an issue for the FTC and the Court to resolve. This determination is a long way down the road. As further information becomes available on the subject of refunds, we will post it on this website.

### 3. Can someone from the Receiver's office contact me directly?

The Receiver does not have the resources to respond directly to each phone call or email coming into the Receiver's office. The volume is just too high. But, these FAQs are a good substitute for direct contact as they will be regularly updated to respond to new questions and issues as they are raised by consumers.

#### 4. How do I keep up with what the Receiver is doing?

The Receiver's website is the most efficient vehicle for consumers to keep up with developments. Go to <a href="https://regulatoryresolutions.com/case/federal-trade-commission-v-lead-express-inc-et-al-harvest-moon-receivership/">https://regulatoryresolutions.com/case/federal-trade-commission-v-lead-express-inc-et-al-harvest-moon-receivership/</a>. The Receiver will also file Status Reports and accountings with the Court which will be posted on the Receiver's website.

### 5. Should I send you my records?

Please do not send any documents to the Receiver, especially items that contain your personal identifying information, such as Social Security Numbers, unless this is specifically requested by the Receiver.

#### 6. What is a receivership and how does it work?

When the FTC filed their civil action in the federal court, they asked the Court to appoint a Receiver to immediately take over operations of the multiple businesses run by the Defendants and conduct an investigation. In that role, the Receiver is an independent party. He does not work for the FTC or for the Defendants. He reports directly to the Court and is supervised by the Court.